



IT IMPLEMENTATION MANAGEMENT

FOR SMOOTH INTEGRATION FROM PLANNING TO SUCCESSFUL GO-LIVE

In today's increasingly digital world, ports and terminals are under enormous pressure to ensure that their systems are interoperable and able to support and efficiently handle the seamless flow of cargo and data.

At HPC, we understand the importance of interconnected systems for ports and terminals, and we are committed to providing tailored IT implementation services that not only meet the unique needs of our clients, but also support seamless data exchange amongst the multitude of stakeholders that constitute the terminal digital ecosystem.

ABOUT | IT implementation requires a comprehensive and tailor-made approach to ensure a successful implementation and long-term effectiveness and efficiency. It involves the alignment of technology solutions with the specific needs and goals of the terminal, as well as the coordination of multiple stakeholders, including IT teams, operational staff, and external technology providers. Furthermore, IT implementation must take into account the importance of system integration and the need for ongoing support and maintenance to ensure optimal performance and minimize downtime.

VALUE | Our team of IT experts has years of experience in implementing cutting-edge technology solutions that optimize port and terminal operations and ensure the smooth flow of cargo and data. Whether you are looking to implement a new TOS or other terminal's IT systems, optimize your container tracking processes, or automate your cargo handling, we have the expertise and resources to help you achieve your goals.

OBJECTIVE | With HPC IT implementation services, you can transform your port or terminal into a fully digitalized, interconnected facility that is equipped to handle the demands of state-of-the-art operations and more efficiently support your terminal to achieve its commercial directive..

PROJECTS DELIVERED
#120+

IT Implementation Projects worldwide delivered

TECHNOLOGY

Software systems from all relevant technology providers

CLIENTS

CMA CGM, Oceanex, HHLA International, Port of Helsingborg etc.

SCOPE OF SERVICES

At HPC, by offering a comprehensive portfolio of IT services covering technology solutions from a multitude of system providers, we ensure end-to-end smooth implementation services that span from planning to successful commissioning and full integration. Our scope of services includes:

QUALITY ASSURANCE & TEST MANAGEMENT | We ensure the quality of IT implementation services by testing and verifying the performance of all technology solutions before they are implemented. This includes developing testing plans, test execution, identifying and addressing issues, and ensuring that all systems are functioning as expected.

RELEASE & MIGRATION MANAGEMENT | We provide expert release and migration management services to ensure the smooth transition from the current system to the new technology solution. This includes planning, scheduling, and coordinating all release and migration activities, minimizing downtime, and ensuring that all data is migrated accurately.

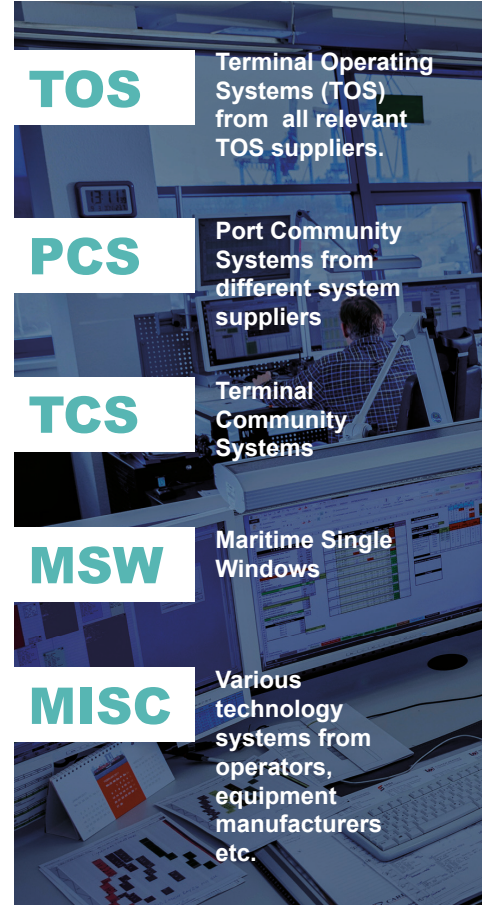
CHANGE MANAGEMENT | We help our clients manage the changes that come with implementing new technology solutions. Our change management services include developing change management plans, assessing impacts and risks, identifying potential issues, and developing mitigation strategies.

PROJECT MANAGEMENT | The project management involves overseeing the planning, execution, and monitoring of IT implementation projects until the commissioning phase.

SYSTEM INTEGRATION | We ensure that all technology solutions are seamlessly integrated with existing systems to support interoperability and smooth data exchange. Our system integration services include assessing the current system landscape, developing integration strategies, designing and implementing interfaces, and testing and validating all integration activities.

TRAINING | We provide training services to enable users to proficiently use the new technology solutions. This includes developing training plans, conducting training sessions, and providing ongoing support during the transition phase.

GO-LIVE & AFTER GO-LIVE SUPPORT | We support during the go-live period and beyond to ensure the smooth operation of all technology solutions. This includes providing on-site support, identifying and addressing issues, and ongoing support to ensure optimal performance and minimize downtime.



TOS Terminal Operating Systems (TOS) from all relevant TOS suppliers.

PCS Port Community Systems from different system suppliers

TCS Terminal Community Systems

MSW Maritime Single Windows

MISC Various technology systems from operators, equipment manufacturers etc.

IT CONSULTING SERVICES AT A GLANCE

